



Dear Partner,

Warm greetings from Hilton Moorea Lagoon Resort & Spa and thank you for your continued support and partnership!

We are delighted to share news with you regarding upcoming renovations at the Resort, which will commence on **December 1st 2019** and conclude approximately **March 31st 2020** (except Festive Season from Dec 22nd to Jan 04th), including a full renovation of the thatched roofs, the sundecks and part of the furniture of our overwater bungalows.

As you know from previous periods of renovations, our goal is to ensure that our guests are as comfortable as possible and that you remain well-informed, therefore please find below some useful information regarding the period in question:

- ✓ The renovation process will be scheduled within 4 different periods, each one affecting a different area of the overwater bungalows (please see attached map of the resort).
- ✓ Although we are not foreseeing major disruptions in our guests experience at the Resort, we'd like to inform you that there some noise might be heard time to time during working hours (Monday to Friday – 8am to 5pm)
- ✓ During this time we have planned 4 shuttle boats per day to bring hotel guests to/from the Hotel to a nearby private Motu (islet) where they can spend a few hours or the entire day swimming in pristine turquoise water, relaxing, and exploring the area – which enjoys frequent turtles and stingray visits!

Please note that if your clients book a garden bungalow on the property, they will be away from the renovation area and any impact on their dream holiday will be minimal.

We understand that renovations could potentially cause inconvenience to some of your clients so we are happy to offer them a **Resort voucher with a value of 5,000 XPF** (around \$ 50 US, based on today's exchange rates) per room, per day during the renovation period, which can be spent in any of our outlets or for Spa treatments.

We sincerely hope the above will give you a better idea of what our plans are and answer any questions your clients may have.

For any further inquiries, please do not hesitate to contact us and we'll be happy to assist you.

With kind regards,

Daniele Venuti
Director of Sales & Marketing

Hilton Moorea Lagoon Resort & Spa Property Map



December

February to mid March

January

End of March

Villas 56 - 109

Main Buildings/Villas 1 - 55



MOOREA LAGOON
RESORT & SPA

-  9 Premium Panoramic Overwater Bungalows
-  20 Panoramic Overwater Bungalows
-  25 Overwater Bungalows
-  3 Lagoon Bungalows
-  2 Garden Pool Suites
-  26 Deluxe Garden Bungalows with Pool
-  19 Garden Bungalows with Pool
-  2 Garden Bungalows

- A Réception / Lobby
- B Bassin des carpes / Fish pond
- C Restaurant Aarii Vahine
- D Rotui Grill & Bar
- E Eimeo Bar
- F Toatea Crêpes & Bar
- G Piscine / Swimming pool
- H Tennis courts
- I Fitness center
- J Spa
- K Activités nautiques / Nautic center
- L Boutiques / Shops
- M Salle de conférence / Conference room
- N Parking
- O Ponton / Pontoon
- P Bureau des activités / Concierge
Activities desk / Concierge desk
-  Machine à glaçons / Ice-cube machines

